



WARRANTY CLAIM FORM

Please complete this form and email to warranty@gsioutdoors.zendesk.com. We require the following images with submission:

- Product in entirety
- Defective area

Name:

Street Address:

City, State/Zip:

Phone:

Email:

Please provide where the product was purchased:
(gsioutdoors.com or at a GSI Outdoors Retailer)

Please provide order number or the retailer name:

Please provide date of purchase:

Reason for submitting claim:

Notice

Warranty does not cover normal wear and tear. Normal wear and tear includes but not limited to scratches, abrasions, scuffing, accidents, color fading, corrosion, modifications, rust, or the natural breakdown of materials over time. If we determine your gear does not fall under warranty, when possible, GSI Outdoors will offer parts at a small cost. Shipping costs apply.

Warranty does not cover damage caused by improper care, misuse, accidental damage, or neglect outside of GSI Outdoors' written instructions and guidelines included with the purchase of each product. Cosmetic damage incurred during normal usage that does not affect the functionality or performance of the product is not covered.

Warranty does not cover products acquired from unauthorized dealers and aftermarket sources — such as online auction sites, liquidators, consignment shops, private sellers, sales samples, promotional products, and final sale/warehouse sales.

After claim is submitted, please allow 9-12 business days for final determination. If the result of inspection reveals a product defect or is not covered by our warranty, we will reach out to you with next steps.

Signature:

Date: